In Southern California, we provide quality care for more than 3 million members at more than 140 locations. Members in Southern California receive services from more than 55,000 employees, including more than 5,000 Southern California Permanente Medical Group physicians.

For more information

If you have questions about available products and services in Southern California, please contact your Kaiser Permanente sales or account manager.

Go to kp.org for exact addresses and contact information.
Medical groups

- Southern California Permanente Medical Group
  2,200 primary care physicians
  3,100 specialists

- Private Healthcare Systems (PHCS) Network
  10,530 primary care physicians
  32,664 specialists

While Permanente Medical Group physicians provide care for most plan members, those enrolled in our POS, PPO, and Out-of-Area Indemnity plans may receive care from either a PHCS Network provider, through a contracted arrangement, or from any licensed provider nationwide.

Pharmacy

We own and operate most of our 240+ pharmacies in California. For their convenience, members can find our pharmacies in Kaiser Permanente medical centers, medical office buildings, and sometimes in leased space near our campuses. In areas without a Kaiser Permanente pharmacy, we contract with outside pharmacies to provide prescription drug services. Members also have the option of receiving their prescriptions by mail. In Southern California, members can use these contracted pharmacies:

- Coachella Valley—select Rite Aid, Walgreens, and CVS

Medical facilities

Medical offices

We own and operate 138 medical offices in Southern California.

Medical centers and hospitals

- Kaiser Permanente—owned
  There are 13 Kaiser Permanente—owned and operated medical centers in Southern California. These provide care to the majority of our members.

- Affiliated hospitals
  We are affiliated with 37 community hospitals that provide both primary care and specialty services to members by referral.

  We have contracts with 13 area hospitals that provide emergency care and other selected services to members. POS and PPO members have access to PHCS Network hospitals in California.

- Specialty care
  For medically necessary specialty care, our primary care physicians can refer members to Kaiser Permanente specialists who practice in more than 75 specialties and subspecialties.
Products and services

HMO plans
Copayment with or without deductible and coinsurance for some services.
- Large and small groups
- Individuals and families
- Medicare

Deductible HMO plans
With coinsurance
- Large and small groups
- Individuals and families
- Deductible plans with health reimbursement arrangement (HRA)
- HSA-qualified deductible plans (with or without coinsurance)

Other plans
- POS—3-tier plans
  Large and small groups
- PPO—in-area plans
  Large and small groups (PHCS Network)
- PPO—out-of-area plans
  Large and small groups (PHCS Network)
- HSA-qualified PPO plan
  Small groups (PHCS Network)
- Out-of-Area Indemnity plans
  Large groups

Ancillary products
- Delta Care Dental/Kaiser Permanente Insurance Company (KPIC) Dental
  HMO, PPO, and indemnity plans
- Chiropractic and acupuncture services
  PHCS Network
  American Specialty Health Network
- Optical/vision

Medicare/Medicaid
- Kaiser Permanente Senior Advantage (Medicare)
- Medi-Cal

Workers’ compensation/occupational health
- Kaiser On-the-Job®

Fee-for-service
- Cosmetic services
- Hearing aid services
- Vision services

Disease management programs
In Southern California, disease management programs for these conditions are included in our plans at no additional charge:
- Alzheimer’s disease
- Arthritis
- Asthma
- Breast cancer
- Cancer
- Chronic obstructive pulmonary disease
- Chronic pain
- Complex chronic conditions
- Congestive heart failure
- Coronary artery disease
- Diabetes
- High-risk pregnancy
- HIV/AIDS
- Hyperlipidemia
- Hypertension
- Low back pain
- Migraines
- Stroke
Value-added services

- **Healthy lifestyle programs from HealthMedia®**
  Customized online programs to help members improve their health
- **Weight Watchers®**
- **10,000 Steps® walking program**
- **ChooseHealthy from American Specialty Health, Inc.**
  Members receive Kaiser Permanente rates on chiropractic, acupuncture, and massage therapy, plus preferred rates on select fitness club memberships
- **Healthy Solutions**
  PPO and OOA only
  Customized online programs and personal health coaching

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The traditional HMO plan and the in-network portion of the point-of-service (POS) plans are underwritten by Kaiser Foundation Health Plan, Inc. (KFHP). Kaiser Permanente Insurance Company (KPIC) underwrites the indemnity tiers of the POS plan, PPO benefits, and the Delta Dental of California dental plan. KPIC is a subsidiary of KFHP. KPIC has contracted with Private Healthcare Systems (PHCS) Network to provide access to hospitals and physicians with a commitment to keep out-of-pocket costs low through contracted rates.

Hardware rider for 51+ employee groups alongside any medical plan (not POS, PPO, and OOA) and Medicare. Embedded allowance in $5 and $15 small group copay plan eye exam is a part of base medical benefits.

For members without optical allowance plans.

Nationally, some of these programs are available for purchase through Avivia Health, a wholly owned subsidiary of Kaiser Permanente that provides health management and wellness services to Kaiser Permanente members and nonmembers.

These products and services are provided by entities other than Kaiser Permanente. Kaiser Permanente disclaims any liability for these discounted products and services. Should a problem arise, members may take advantage of the Kaiser Permanente grievance process by calling the Member Service Call Center at 1-800-464-4000.

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Information in this brochure was accurate at the time of production. However, details may have changed since publication. For the most current information on our plans and services, contact your sales or account manager.